

Release Notes – PostMaster Enterprise v7.14

Release Date: June 27, 2011

Release Notes for **PostMaster Enterprise v7.14** provides details about new enhancements and some important defect fixes in **PostMaster Enterprise v7.13**.

Abbreviations

This guide contains the following abbreviations:

Abbreviation	Description
ADS	Active Directory Service
MIS	Management Information System
FTP	File Transfer Protocol
CSV	Comma Separated Values
RFC	Request For Comment

1 Enhancements and Defects Fixed

1.1 Enhancements in PostMaster Enterprise – v7.14

1.1.1 IMAP Compatibility with Apple Devices

- Are you planning to switch to an iPad, an iPhone, or any other Apple device? If yes, are you worried about the effect on all your business communications? Stop worrying! With PostMaster Enterprise, you can now stay connected uninterrupted on any Apple device. Just configure IMAP settings on your device and stay connected like before.

1.1.2 PME-Core – Pop-up Blocker

- Do you often get complaints from your PME users about their work being hindered and slowed down by pop-up blockers?

Relax! PostMaster Enterprise now allows them to work without any interruptions from pop-up blockers and that too, automatically, without the hassle of configuring the browser settings.

1.1.3 PME-Archive – Time Stamp for Archived emails

- If your Archive store has a number of emails on the same subject and with the same archiving date, you may find it difficult to identify which is the email that you want to retrieve. To help you differentiate between such emails and select the one you want faster, PostMaster Enterprise now displays a time stamp along with the date for the archived emails in your archive store.

1.1.4 PME-Core – Email Alerts on Backup Failure

- For any administrator, the configuration settings of the server are the most valuable asset. You may schedule a backup of your configuration settings and relax, thinking that your job's done. However, have you ever wondered how you can get to know whether the backup was successful or not? No worries! PostMaster Enterprise now allows you to configure email addresses to which alerts will be sent if the backup fails. This way, you learn about the backup failures instantly and can act instantly to fix the issue – from anywhere and at any time!

1.1.5 PME-Web Mail – Choose a Font

- Do you want to allow your webmail users to choose the font for their formal communications so that it is more in line with what they want? Or allow them to address their target audiences using the relevant regional

fonts? Now you can add fonts to your system and allow your PostMaster Enterprise Webmail users to compose messages using fonts of their choice. This not only allows them to choose the fonts that they require to give their communications a distinct identity, but also gives them the freedom to communicate with their target audience in the language they understand best.

1.1.6 **PME-Mail – Quota Usage Reports**

- Just to make your task as an administrator even easier, PostMaster Enterprise now allows you to receive user wise Quota utilization reports via email. Simply configure the day and time at which you want the report to be generated, and enter the email address to which you wish to receive the report. As generating these reports is a time-consuming activity, you can schedule it at a time when the network resources are least affected. So now, you can plan and manage user wise quotas by accessing these reports from anywhere and at any time.

1.2 **Defect Fixes**

- At times, the Admin was not able to test connections for Remote Incoming of POP accounts even when the accounts were proper, i.e. mails were getting downloaded. There was a glitch with the test scenario. This has been resolved.
- While searching through sent mails for mails sent from a specific ID, the search returned all possible instances including the search text. This issue has been resolved by providing a search function based on Login Id which returns desired search results as opposed to the universal result set.
- In PME WebMail, the Admin faced a problem with the Password Policy occasionally not getting enforced. This has been corrected.
- Certain CRM email clients were not able to see mails tagged as 'UNDELETED'. This has been rectified.
- Users with POP3 accounts were unable to delete mails using the 'Delete After n Days' (n = number of days) feature. This has been fixed.
- Authorized users for Public Folders sometimes faced problems while downloading mails using Thunderbird. The issue was mainly with mails that had special characters in their subject headers. This has been corrected.
- Users accessing their emails accounts via different modes (desktop, laptop, web or handheld) faced occasional problems with their IMAP and Outlook accounts. The mails that have been opened or replied to depict a change in their status i.e. one can identify a mail that has been read or replied to as opposed to an unread mail. Sometimes the mails did not

reflect the same status across the various modes. This was a sync issue and has been resolved.

- MIS report generation faced an issue with large data types not getting accommodated. This has been corrected.
- Users with IMAP accounts occasionally received a 'UID error' after deleting a mail in Outlook. This was a sync issue and has been fixed by frequently refreshing the server mailbox.
- When users having IMAP accounts replied to their mails using Outlook, sometimes the reply icon (an icon which indicates that the mail has been replied to) was not displayed, i.e. the status of the mail did not get refreshed. This was a sync issue and has been resolved.
- The Quickheal antivirus invoked a native API while performing certain antivirus functions. This invoking of native API caused PME to shut down abruptly. Quickheal has resolved this issue and sent across the new version. This new version has been extended to the users via this release.
- While attempting to add multiple users with the 'Bulk Utility' (using a '.csv' format excel file), the Admin faced an issue as the 'New Password' field was not getting filled automatically. This has been corrected.
- The MobiSync module occasionally faced a sync issue. This has been resolved.
- MobiSync users infrequently faced a problem with the mails sent from Outlook or PME WebMail landing in the handheld's 'Inbox' instead of the 'Sent Items'. This has been rectified.

2 PostMaster Enterprise 7.14 Release Details

2.1 Release Details

Field	Description
Product/Solution Name	PostMaster Enterprise
Release Type	Minor Release
Shipping Status	General Availability
Release/Version	7.14
Customers	All
Installation Type	Complete Install & Upgrade

2.2 Stacks

Component	Description
Processor	X86 (32-bit) and X64 (64-bit) Architecture
Memory	512 MB (minimum)
Storage Space	500 MB – 10 GB (based on number of users)
Operating System	Windows 98/ME, Windows 2000 Professional/Server, Windows XP Professional, Windows 2003 Server, Windows Vista, Windows 7, Unix flavors, Linux and Solaris
JRE	JRE 1.6.0 provided by QLC
Browser	Internet Explorer (recommended), Netscape Navigator and Mozilla Firefox
Email Client (POP and SMTP)	Microsoft Outlook, Microsoft Outlook Express, Netscape Messenger, Thunderbird, Eudora and any SMTP/POP3 compliant email client
Email Client (IMAP and SMTP)	Microsoft Outlook, Microsoft Outlook Express, Thunderbird, Eudora and any SMTP/IMAP compliant email client

Note: For installations on machines with x64 architecture, 64 java & 64-bit MySQL should be used.
